



arlo™

Arlo Go Quick Start Guide



What's Included



Arlo Go camera with
AT&T SIM card



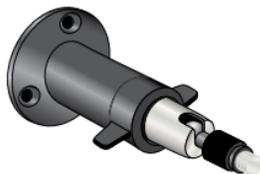
Power adapter



Rechargeable
battery



Mount screws



Mount

Activate Your SIM Card

The camera uses the AT&T network* to send pictures and video to your Arlo account in the cloud. An AT&T representative activates your SIM card in-store, at time of purchase. The SIM ICCID and the device IMEI are on the retail box.

Manage Your Account

On the web: att.com/myATT

Compatible device and online account required. Data and messaging rates may apply for download and app usage.

Give Us a Call

Dial 611 from any AT&T wireless phone or 800.331.0500. When prompted, enter your device's 10-digit number.

To get the 10-digit number, open the Arlo app, select your Arlo Go camera's settings, and check your network phone number.

* Requires a wireless service plan. Additional restrictions and data charges may apply. Coverage and service not available everywhere.

Get the Arlo App

For the best experience, download the Arlo app for your smartphone by scanning this QR code.



arlo.netgear.com

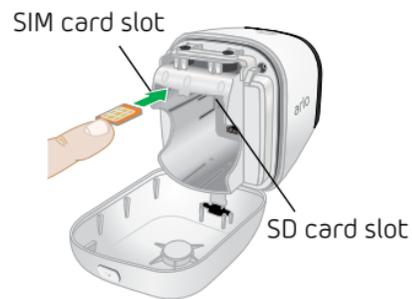


Insert the SIM Card Into Your Arlo Go Camera

The Arlo Go camera comes with an AT&T SIM card installed. If a SIM card is not installed, insert a card into the SIM card slot.

➤ To insert a SIM card:

1. Unlock the battery compartment by pressing and holding the latch.
2. Gently pull the battery door back to open the compartment.
3. Align the gold SIM contacts.
4. Insert the SIM card into the SIM card slot.



Note: If you plan to store video recordings on an SD card, insert the SD card now. The SD card slot supports SD cards (sold separately) with a capacity of up to 32 GB of storage. If you inserted an SD card and your camera is offline, the camera recordings are stored on the SD card.

Insert the Battery Into Your Arlo Go Camera

If power is available, you can plug your camera in and use it in powered mode. We recommend that you insert the battery into your Arlo Go camera even if you plan to power the camera using the power adapter.

➤ To insert the battery:

1. Unlock the battery compartment by pressing and holding the latch.
2. Gently pull the battery door back to open the compartment.
3. Align the battery contacts.
4. Insert the battery.
5. Close the battery door.



Set Up Your Arlo Go Camera

Use the Arlo app and your Arlo account to set up your Arlo Go camera. If you already set up an Arlo account, you can add the Arlo Go camera to your account.

During setup, your Arlo Go camera must be connected to the AT&T network.

Note: This requires that you are using a compatible device and a mobile service plan. Additional restrictions and data charges might apply. Coverage and service are not available everywhere.

After you add your Arlo Go camera to your Arlo account, you can place the Arlo Go camera anywhere in AT&T's network coverage area.

For information about optimizing mobile connectivity, scan this QR code or visit <http://tinyurl.com/jyoysqo>.

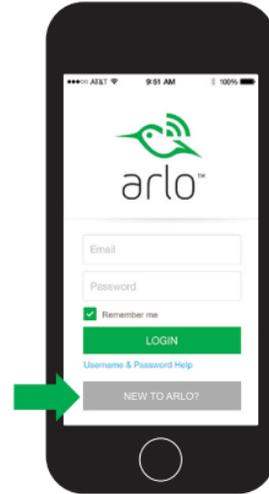


➤ **To create a new Arlo account:**

1. Launch the Arlo app from your smartphone, tap **New to Arlo?** and select **Arlo Go**.

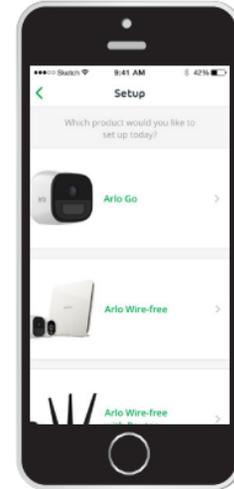
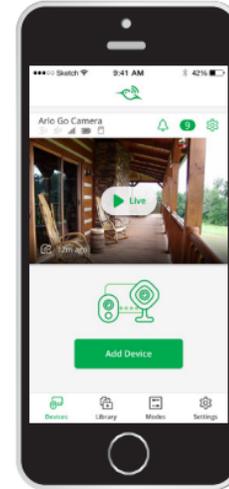
If you are using a computer, visit arlo.netgear.com.

2. Follow the onscreen instructions.



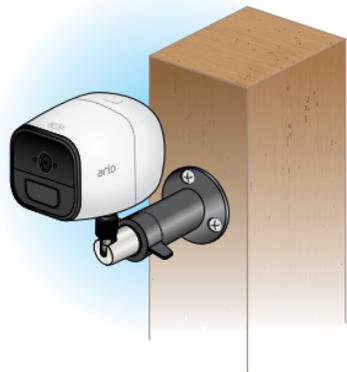
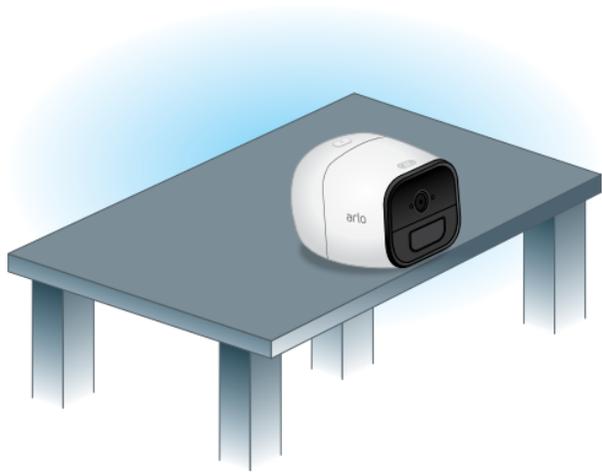
➤ **To add an Arlo Go camera to an existing Arlo account:**

1. If you already set up an Arlo account, log in, and click or tap **Add Device**.
2. Follow the onscreen instructions.



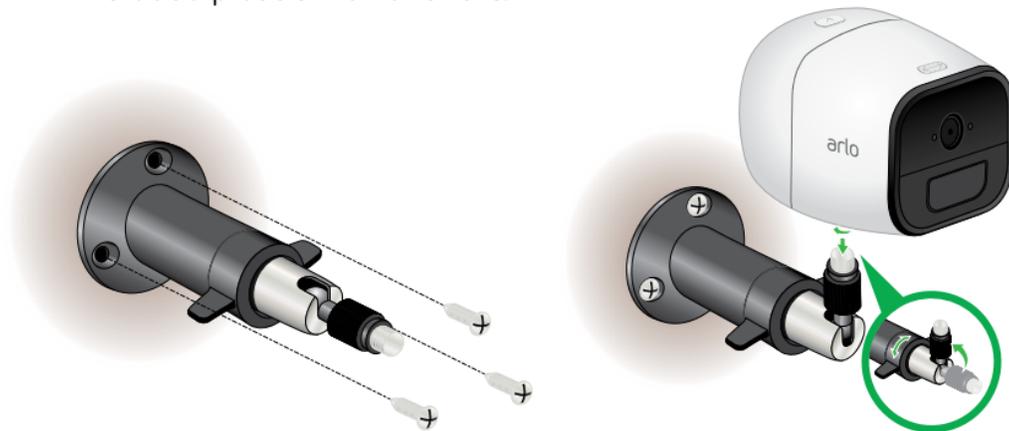
Place Your Camera.

You can place your camera on a flat surface or mount it.



➤ To mount the camera on a wall:

1. Place the wall plate and secure it with three screws.
If you're mounting the camera to drywall, be sure to use the included plastic wall anchors.



2. Attach the camera to the wall plate.

Charge Your Arlo Go Battery

The Arlo Go battery is partially charged when it leaves the factory.

➤ To recharge the battery:

1. Connect the power adapter to the camera.

Caution: You must use an Arlo Go power adapter to charge the battery. Do not try to power the camera or charge the battery with any power adapter other than the one provided with the Arlo Go camera.

2. Plug the power adapter into an electrical outlet.

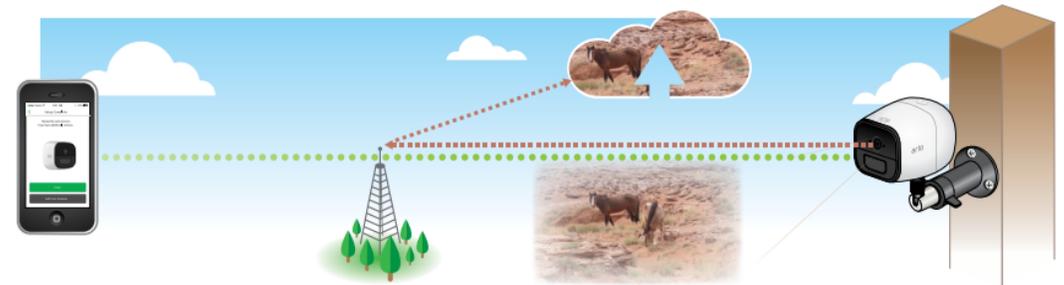


The camera LED lights solid blue for two seconds when the camera battery is fully charged.

Arlo Go Access and Cloud Storage

The Arlo Go camera is designed to connect to the AT&T network.* During setup, you can add the camera to your Arlo account.

After setup, the Arlo Go camera uses the AT&T network** to send recordings to the cloud storage associated with your Arlo account.



* Requires a wireless service plan. Additional restrictions and data charges may apply. Coverage and service not available everywhere.

** May incur data rates and usage.

You're Done!

Congratulations! Your Arlo Go camera is set up and ready to go.

To view useful tutorial videos, find troubleshooting tips, or get support, visit support.arlo.com.

Camera LED Guide



Solid amber
No SIM card is inserted or the SIM card is damaged.

Very slow blinking blue
The camera is powering on.

Slow blinking amber
Mobile network coverage is not available.

Fast blinking amber
The camera connected to the cellular network but it cannot connect to the cloud.

Slow blinking blue
The camera is ready to scan the QR code.

Blinking amber and purple
The SD card type is invalid.

For more information, visit <http://tinyurl.com/h8csb5a> or scan this QR code:

Fast blinking blue
The camera is connected to the cloud.

Blinking amber and blue
The camera is receiving a firmware upgrade.



Blinking blue and purple
The camera is connecting to the network and the cloud.

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For the current EU Declaration of Conformity, visit <http://kb.netgear.com/11621>.

For regulatory compliance information, visit <http://www.netgear.com/about/regulatory/>.

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